

Ayilur Ramnath, 32 years of exp.

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Overview

- A passionate consultant and trainer par excellence worked with Indian and multinational companies in India and abroad, delivering trainings and consulting services across the globe, across industries.
- Associated with Indian and Multinational organizations, leading the Quality Management Systems, Operations, Information Technology Service and Information Security Management Systems.
- Worked across many domains, possessing good amount of cross domain experience.
- Polished leadership skills, been part of the management team and lead motivated teams.

Certifications & Accreditations

- CISA
- CGEIT
- CRISC
- CISM
- CIPP/E (Certified Information Privacy Professional/Europe)
- CIPM (Certified Information Privacy Manager)
- COBIT 5 - Foundation, Implementation, Assessor, Implementing NIST Framework using COBIT 5, ISACA Certified COBIT 5 Assessor
- COBIT 2019 Foundation and Design and Implementation.
- ISO27001 Foundation, Lead Implementer and Lead Auditor
- ISO22301 Lead Auditor and Lead Implementer
- MoR (Management of Risk) Foundation
- PRINCE2 Practitioner
- PRINCE2 Agile Practitioner
- ITIL v3 Expert (Lifecycle & Capability streams)
- ITIL v3 Practitioner
- ITIL 4 - Foundation, Managing Professional
- TOGAF Certified
- ISO31000 (Risk Management) – Certified Risk Manager, Lead Risk Manager
- MSP Practitioner (Managing Successful Programmes)
- CCSK (Certificate of Cloud Security Knowledge) from CSA
- Professional Cloud Security Manager
- Professional Cloud Service Manager
- Professional Cloud Solution Architect
- RESILIA (Cyber Security) Practitioner
- CMMI (intro to CMMi 1.3/ATM)
- ISO/IEC 20000-1:2018 Auditor
- Certified Sarbanes Oxley Expert
- Certified Privacy and EU GDPR Practitioner (CPEGP)
- Certified Data Quality Governance Professional (CDQGP)
- Certified Data Protection Officer (CDPO)
- Agile Scrum Foundation & Agile Scrum Master
- Six Sigma Green Belt
- IRCA Registered ISMS & SMS Trainer
- OCTAVE Risk Assessment methodology (of CMU)

- Accredited COBIT 5 trainer – For all five courses - Foundation, Implementation, NIST Framework, Assessor & Security Assessor. (APMG)
- Cloud Computing Trainer (EXIN / CCC)
- Accredited ISO27001, ITIL (all levels, all modules), PRINCE2 trainer (all levels)
- ISO 27001:2013, ISO22301:2012 and ISO20000:2011 Foundation, Lead Auditor and Lead Implementer Tutor (TUV SUD and PECB)

Areas of Proficiency

- IT Strategy (in line with BITA concept, ValIT, IT-CMF)
- IT Governance and internal controls (in line with COBIT, SOx, SSAE16, COSO)
- Information Security (in line with ISO27001, NIST Guidelines, PCI-DSS, OCTAVE)
- Cyber Security (in line with ISO27032, NIST F/w, Resilia F/w)
- Data Privacy (in alignment with EU GDPR and other global privacy laws like GLBA, HIPAA, CCPA, PDPA)
- IT Service Management (in line with ITIL, ISO20000)
- SDLC in line with CMMi, Agile, Lean - Scrum, DSDN, DevOps, DevTest, Continuous Testing
- Quality System Design (in line with ISO9001, TL9000, ISO/TS16949, ISO13485)
- EHS (in line with ISO14001, OHSAS18001)
- Process improvements and performance monitoring (in line with Lean, Six Sigma, Statistical Process control, Balanced Score Card)
- EFQM/Malcolm Baldrige model
- Project Management (in line with PMBoK/PRINCE2/PRINCE2 Agile)
- Training course development and accreditation on various technical and non technical topics
- Training delivery (accredited trainer on many frameworks)

Training Experience

- Designed, developed, organized and delivered public/corporate trainings on different subjects which include ITIL, PRINCE2, COBIT, PCI-DSS, ISO27001, ISO20000, EU GDPR, SOX, SSAE16, COSO, ISO9001 & Internal Auditing & Implementation, Documentation, Risk Management, CMMi etc.
- Conducted open house and corporate trainings on Process standards (ISO & others), soft skills (communication, creative thinking etc.) and IT related frameworks, and has imparted numerous trainings to participants from different industry segments including IT, ITeS, Engineering, Logistics, SCM. Many employees from tier1 companies have participated in the training sessions on ITIL, PRINCE2, IT Risk Management, ISO27001, CMMi, SOX etc.
- Have trained thousands of IT professionals on ITIL V3/2011 framework and facilitated acquiring the certification.
- Coordinate with various stakeholders to ensure fulfillment of training needs, preparation of the annual training calendar based on the identified training needs.
- Work with multiple training providers.
- Engaged in delivering trainings for employees right from the beginning of career on different topics ranging from soft skills to technical skills.
 - Organized presentation sessions involving employees where they present a topic and an evaluation is done on the presentations.
 - Organized technical sessions for deliberation on various topics for knowledge sharing/dissemination
- Part of public forums (ISACA and other professional) delivering speeches on different topics.
- Was a member of Junior Chamber and conducted many sessions on different topics. Part of other NGOs where developed vocational courses and delivered.
- ISACA licensed COBIT trainer, accredited ITIL and PRINCE2 trainer and and TUV – SUD accredited ISO27001 Lead Auditor/Implementer trainer; conducted numerous sessions on ITIL, COBIT, PRINCE2 and ISO27001.

- Content development - Develop courseware on different process frameworks/standards on demand for commercial/licensed usage.
- *Travelled across the globe delivering training and consulting services. Handled multi ethnic, multi-cultural audience.*

Consulting and Other Experience

Current

- Providing with advisory on implementing COBIT to a MNC.
- Providing with advisory on EU GDPR implementation to a MNC.
- Developing a Cloud Audit course for an accreditation body.
- Kick starting COBIT 5, EU GDPR and Cloud Security (combined) consulting assignment for a US based IT service provider.

Recent

- Engaged in a COBIT 5 assessment and implementation consulting with the second-largest India-based IT services company.
- Delivered an ITIL Expert series of training in the USA for a European conglomerate.
- Engaged in delivering a series of ITIL sessions for a Duabi Govt organisation
- Delivered a SOx, COSO and SSAE16 training for a global US IT major.
- Extended consulting services to a leading French investment bank in establishing Service Desk using ITIL framework
- COBIT 5 Assessment for a UAE Govt enterprise in Dubai.
- Engaged in Information Security and IT Service Management process definitions and implementation with a global telecom giant (ISO27001:2013 & ISO20000)
- Engaged in Information Security process definitions and implementation for a US based application services and data center management company (ISO27001:2013)

Past

- Have created and rolled out strategy for the IT business unit for a multinational consumer electronics and home appliances giant which included the following:
 - Implemented agile processes for a European major and was an Agile Coach.
 - COBIT framework implementation and assessment
 - ITSM Implementation based on BS15000 / ITIL
 - BS15000 & ISO27001 certification activities
 - Consulting on ISO 9001:2000, ITSM/ITIL, ISMS, CMMi, PCI-DSS
 - Redefinition of QMS for IT.
 - Lead CMMi Level 5 implementation for Information Systems Group, Part of SEPG
 - Introducing Agile concepts and enable Agile Scrum methodology implementation
 - Sarbanes Oxley control audit and process definitions, SOx Control Checks
 - EFQM Implementation (Relevant to IT Dept.) as part of Business Excellence initiative
 - Balanced Scorecard Derivation and Implementation
 - Audit planning and scheduling.
 - Plan disaster recovery actions and Data Backup processes for IT Dept. / Organization.
 - Metrics definitions and tracking
 - Project Plan, Process Definitions, Audits
 - Conduct Risk Analysis (System Implementation, Business, IT, Projects)
 - Failure data analysis in detail for formulating and implementing corrective and preventive actions in the process area. (CAPA), Root Cause Analysis of incidents
 - Define and initiate six sigma projects for process improvements.
 - QMS metrics and deliverables definition and performance monitoring.

- IT Project management
- Review IT Strategy for alignment with corporate business strategy.
- Cost reduction in support services
- Service level agreements (OLA & SLA)
- Preparation of the team for CMMi Level 5 assessment
- Created IT Roadmap for a global healthcare IT organization
 - Established the entire quality related activities and define quality strategy for the US based healthcare major in India and rolled out. Coordinated with World Headquarters and work globally to deploy quality projects. Initiated quality consulting for global units in coordination with World Head Quarters.
- Conducted countrywide audit on IMS based on ISO27001, TL9000 and OHSAS18001 for a telecom major in India.
- Established QMS for a telecom giant in India.
- Established information security framework for
 - An energy major in India
 - A global IT company
 - For an image processing major for IT
 - For a global telecom hardware company
- Established SDLC framework based on CMMi for –
 - An Indian MNC
 - A global telecom support organization
- Established IMS framework based on ISO9001, ISO14001, OHSAS18001 and successfully taken the organization based out of UAE through external audit.
- Worked with a logistics MNC in establishing IMS based on ISO9001, ISO14001, OHSAS18001 and SA8000.
- Was engaged with a petroleum giant in the middle east defining their IT governance framework based on COBIT & ValIT
- Provided with a strategy to the IT division of a multi speciality hospital chain to select the right IT solution for their information management across the corporation and rolled out
- Defined metrics framework and performance criteria to support the business vision for one of the European IT clients.
- Designed, developed, organized and delivered public/corporate trainings on different subjects which include ITIL V3, PRINCE2, COBIT, ISO27001:2005, ISO9001:2008, SOX & Internal Auditing & Implementation, Documentation, Risk Management, CMMi etc.

Technology Competencies

- ITSM tools like HPSM7, BMC Remedy etc.
- Custom CRM tools
- MS - Sharepoint/Office/Visio/Project
- Minitab
- VSS and other CM tools

Organizations worked for

- **BPL Group of companies** - managing quality/process heading quality in different group companies from time to time. Handled IT operations as additional responsibility.
- **Philips Software** – heading IT Quality (and one part of IT operations - MITS), established IT systems based on ISO27001, ISO20000, COBIT, CMMi, ISO9000 TickIT, EFQM
- **Cerner Corporation** – heading process/quality/regulatory affairs and mentoring global quality representatives playing a global role
- **Wipro Technologies** – in **Wipro Consulting Services**, developing and delivering consulting services globally.
- **Consultant and Trainer** – collaborating with many consulting and training providers on different frameworks and standards

Clients worked with

IBM, HP, TCS, Infosys, Wipro, Dell, Deloitte, EY, Capgemini, Accenture, JP Morgan Chase, Deutsche Bank, Standard Chartered Bank, Societe Generale, Wells Fargo, BT, Tesco, Oracle, Philips Software (India/USA), Prudential, Metlife, CGI, L&T Infotech, HCL, Emarat Group (UAE), TNT Express, FCG, Airtel, Tata Teleservices, Timken, Daimler, Canon, Sterlite, Roamware, Bharat Petroleum, Kudremukh Iron Ore, NXP, Reliance, Mobily (Saudi, India), wasl (UAE), TDIC (UAE), Aramco (Saudi), FNSS (Saudi), SIDF (Saudi), HeiTech (Malaysia), HAAD (UAE), Malomatia (Qatar), Bahrain Airport Company (Bahrain), Rakuten (Japan) to name a few.

Working with multiple consulting and training organisations.

Passport & Visas

- Valid Indian passport
- Japan Business visa
- UK Business visa

